GTS QUALITY POLICY

AND

QUALITY AND BUSINESS OBJECTIVES

QUALITY POLICY

Government and Trade Services provides Conformity Assessment Programmes and Inspection Services to a global market of client Governments, Importers and Exporters, in accordance with Customer, TIC Council and regulatory requirements. We assist our clients by facilitating trade, enhancing compliance with national approved standards and supporting customs modernization and environmental protection.

GTS Management is committed to providing the resources and support necessary to ensure that the global Integrated Quality System is implemented, maintained and continually improved in accordance with the requirements of the ISO 9001, ISO/IEC 17065 and ISO/IEC 17020 standards as well as the applicable requirements of ISO 45001 and ISO 37001 standards. GTS Management is committed to fulfill its obligations to Occupational Health & Safety and Anti-Bribery by proactively nurturing a healthy, safe and bribery-free business environment.

The Senior Leadership Team will actively engage and motivate their respective teams to ensure that all policy objectives and requirements are fully understood and supported by all personnel. The pursuit of operational excellence through continuous quality improvement initiatives remains fundamental to Intertek GTS's long-term business success.
Intertek has taken into consideration the needs and expectations of all interested parties as well as the risks and opportunities inherent to its business. These risks and opportunities are continually monitored and reviewed to ensure that the intended outcomes of the Integrated Quality System are achieved.

QUALITY AND BUSINESS OBJECTIVES

1. *To identify opportunities for quality improvement through the monitoring of key performance indicators.*
2. *To demonstrate that the Integrated Quality System in accordance with ISO 9001, ISO 45001, ISO 37001, ISO/IEC 17065 and ISO/IEC 17020 requirements is being achieved, maintained and continually improved*
3. *To ensure that the quality system continuously and fully complies with the principles of internationally recognized protocols on trade including the TIC Council's CBCA (CAP) Code of Practice.*
4. *To engage all employees in maintaining a safe and healthy working environment by preventing work-related injury and ill-health through the elimination of hazards and the reduction of Occupational Health and Safety risks*
5. *To promote a bribery-free business environment and uphold the values of transparency and good corporate governance within the organization in all business dealings and interactions with external parties, including business partners, government agencies and stakeholders.*
6. *To increase market share by offering a high quality and reliable service within expected turnaround times to both Government clients and Exporters/Manufacturers shipping to client countries.*
7. *To win further contracts in the core business and develop new services to complement and enhance our current service offering as well as assist customers in meeting their needs to deliver a wide variety of sustainability services that help them to increase transparency, manage risk and resilience.*
8. *To harness technology to support the Integrated Quality System, and operational and client requirements.*
9. *To adhere to the principles of environmental protection where possible in performing services.*
10. *To support customs modernization with regard to pre-arrival tools such as single-windows, and selectivity of controls through risk assessment.*
11. *To continue participating actively in the TIC Council's Government and Trade Services committee.*
12. *To support customers and their businesses via TradeAble which provides a portfolio of solutions to support validation of suppliers or manufacturers as well as production, shipment and goods handling processes across the international supply chain."*

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