

## STRONG PERFORMANCE IN 2024 AND SIGNIFICANT VALUE GROWTH OPPORTUNITY AHEAD

**2024 FULL YEAR RESULTS PRESENTATION** 



# STRONG PERFORMANCE IN 2024

# SIGNIFICANT VALUE GROWTH OPPORTUNITY

4<sup>th</sup> Year of MSD LFL Revenue Growth<sup>1</sup> Strong Margin Progression +100bps

Robust financial performance expected in 2025

15.2% EPS Growth<sup>1</sup> Record Adjusted Free Cash Flow

Initial £350m Share Buyback

ROIC up +250bps<sup>1</sup> 40% Increase in Dividend

New Margin target of 18.5%+



## **STRONG PERFORMANCE IN 2024**



	FY24	FY23	YoY (Actual rates)	YoY (Constant rates)
Revenue	£3,393.2m	£3,328.7m	1.9%	6.6%
Like-for-like revenue	£3,378.8m	£3,324.1m	1.6%	6.3%
Operating Profit <sup>1</sup>	£590.1m	£551.1m	7.1%	13.0%
Operating Margin <sup>1</sup>	17.4%	16.6%	80bps	100bps
EPS <sup>1</sup>	240.6p	223.0p	7.9%	15.2%
ROIC	22.4%	20.5%	190bps	250bps
Free Cash Flow	£408.8m	£378.4m	8.0%	
Dividend	156.5p	111.7p	40.1%	
Financial Net Debt	£499.8m	£610.6m	(£110.8m)	
Financial Net Debt / EBITDA <sup>1</sup>	0.7x	0.8x	(0.1x)	

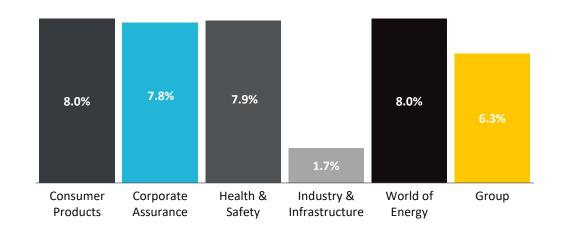
Note: (1) Before separately disclosed items.

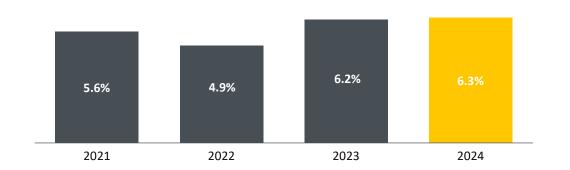
### **ROBUST ATIC DEMAND WITH 6.3% LFL REVENUE GROWTH**



2024 LFL growth1 by division

2021 - 2024 Group Constant Currency LFL Growth





4th CONSECUTIVE YEAR OF MSD LFL REVENUE GROWTH

## ACQUISITIONS IN HIGH GROWTH AND HIGH MARGIN SECTORS PERFORMING WELL



## SAI GLOBAL

Australia | May 2021

#### **Corporate Assurance**

- Leading provider of assurance services
- ✓ Increases presence in complementary geographic markets – Australia, US, Canada, UK, China.
- Expands service capabilities in attractive end markets including food, agriculture and QSR.
- Increases exposure to growing global ATIC addressable market.



#### **Health & Safety**

- ✓ Providers of food and environmental testing in Brazil
- Entry to high-growth testing markets in an attractive region.
- JLA's scale and service offering is complementary to Intertek's existing Assurance-led proposition.
- Controle complements our leading Food and Agri total Quality Assurance solutions in Brazil by expanding our presence and service offering in the environmental testing market.



#### **World of Energy**

- Provider of assurance services to solar energy markets
- ✓ Expands services offering within the World of Energy to provide total quality assurance solutions for solar photovoltaic and energy storage products and installations.
- ✓ Highly complementary to our existing solar energy offerings in product testing and certification and in-field inspections.



USA | August 2023

#### **People Assurance**

- ✓ Provider of mobile-first training and learning content to frontline workforces
- ✓ Strengthens our position as a leader in SaaS-based, technology- enabled People Assurance services.
- ✓ Builds on earlier pioneering acquisition of Alchemy/Wisetail by adding robust mobile content management, communication, and offline synchronisation capabilities.



North America | March 2024

#### Minerals

- Provider of metallurgical testing services for the Minerals sector
- Establishes a Minerals testing footprint for Intertek on the American continent.
- Creates attractive growth opportunities with existing and new clients.
- ✓ Helping the world's leading mining companies accelerate into a sustainable future.

2024 PERFORMANCE: REVENUE £207m - OPERATING PROFIT £52m - MARGIN 25.1%

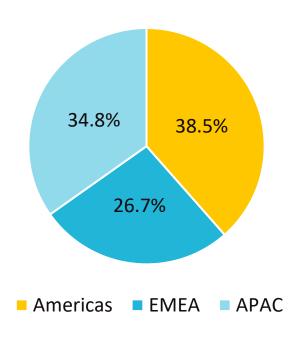
Note: (1) 2024 performance of acquisitions made in the last five years

6

## **BROAD-BASED REVENUE GROWTH GEOGRAPHICALLY**



FY 24 revenue by region



Region	2024 Revenue Growth YoY <sup>1</sup>		
Americas	5.9%		
EMEA	7.5%		
APAC	6.7%		
Total	6.6%		

Note: (1) At constant currency

## **REVENUE ACCELERATION IN H2 IN CHINA WITH 7.7% LFL**







Since 1973, 100+ offices and laboratories, covering more than 40 cities and offering industry-leading technical expertise

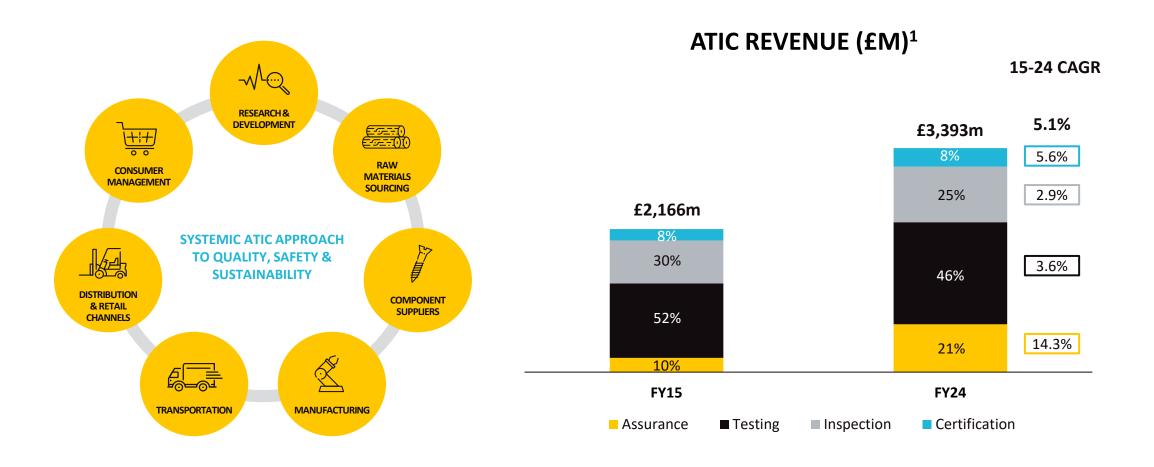
INTERTEK LFL¹ REVENUE						
2024 H1 2024 H2 2024						
6.7%	5.6%	7.7%				

STRONG DIVERSIFIED PORTFOLIO WITH LEADING SCALE POSITIONS

SOFTLINES, HARDLINES, BUSINESS ASSURANCE, FOOD, AGRIWORLD, INDUSTRY SERVICES AND MINERALS

# TOTAL QUALITY ASSURANCE ADVANTAGE WITH UNIQUE ATIC OFFERING



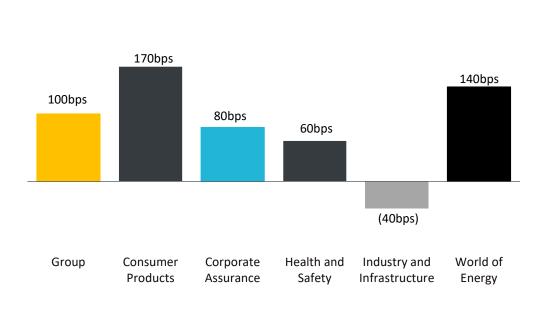


Note: (1) At actual rates

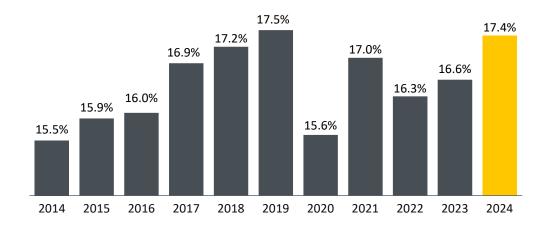
### STRONG MARGIN PERFORMANCE +100BPS<sup>2</sup>



#### **2024** Adjusted Operating Margin<sup>1</sup> growth<sup>2</sup>



#### 2014 - 2024 Adjusted Group Operating Margin<sup>1</sup>

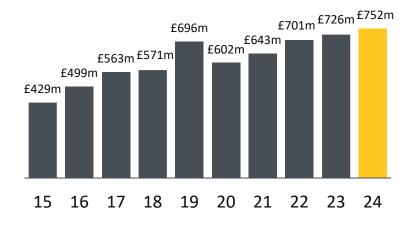


COST REDUCTION PROGRAMME DELIVERED SAVINGS OF £13M IN 23 AND £11M IN 24

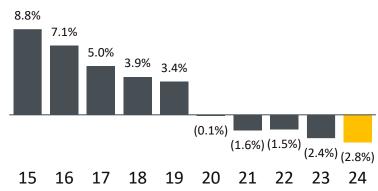
## **ALL TIME HIGH CASH FROM OPERATIONS**



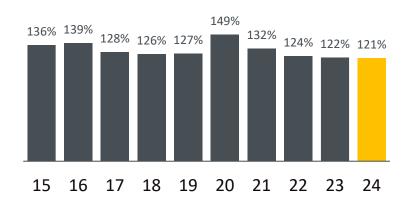
**Adjusted EBITDA** 



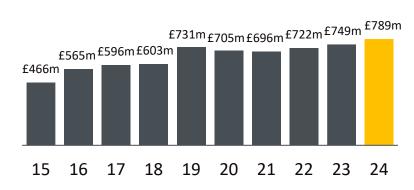
**Working Capital as % of Revenue** 



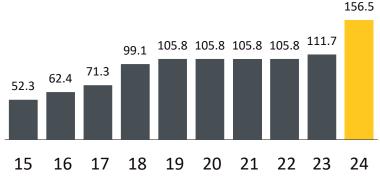
**Cash Conversion %** 



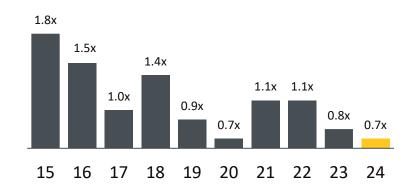
Adjusted Cash Generated from Operations<sup>1</sup>



Dividend (p)



Financial Net Debt / Adjusted EBITDA



### **EXCELLENT CASH CONVERSION OF 121%**



## **KEY P&L FINANCIALS**



	FY 2024	YoY (Actual rates)	YoY (Constant rates)
Revenue	£3,393.2m	1.9%	6.6%
Like-for-like revenue	£3,378.8m	1.6%	6.3%
Operating Profit <sup>1</sup>	£590.1m	7.1%	13.0%
Operating Margin <sup>1</sup>	17.4%	80bps	100bps
EPS <sup>1</sup>	240.6p	7.9%	15.2%

Note: (1) Before separately disclosed items

## **CASH FLOW & NET DEBT**



£m @ actual exchange rates	FY 2024	FY 2023
Adjusted operating profit <sup>1</sup>	590.1	551.1
Depreciation/amortisation	161.7	175.3
Change in working capital	16.9	4.6
Other <sup>2</sup>	20.5	18.0
Adjusted cash flow from operations	789.2	749.0
Capex	(135.0)	(116.9)
Income taxes paid	(126.5)	(119.0)
Other <sup>3</sup>	(118.9)	(134.7)
Adjusted free cash flow	408.8	378.4
Financial net debt	499.8	610.6
Financial net debt/Adjusted EBITDA (rolling 12 months)	0.7x	0.8x

## **FINANCIAL GUIDANCE**

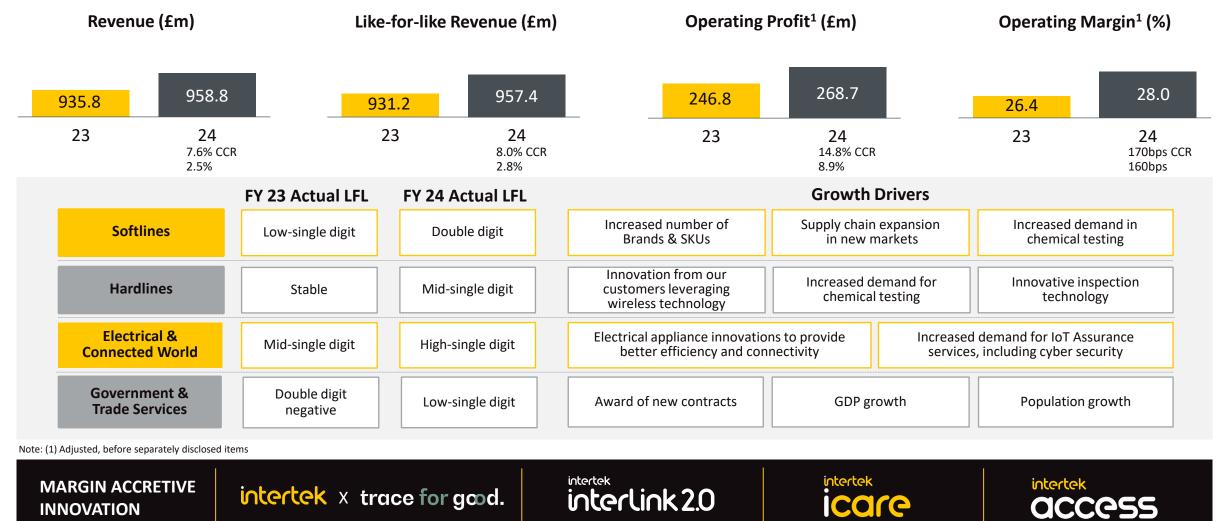


	FY 2025 Guidance
Net finance cost <sup>1</sup>	£42-44m
Effective tax rate <sup>1</sup>	25-26%
Minority interest	£23-24m
Diluted shares (as at 31 December 2024)	162.4
Capex	£135-145m
Financial Net Debt <sup>1</sup>	£470-520m



## HIGH-SINGLE DIGIT LFL GROWTH IN CONSUMER PRODUCTS

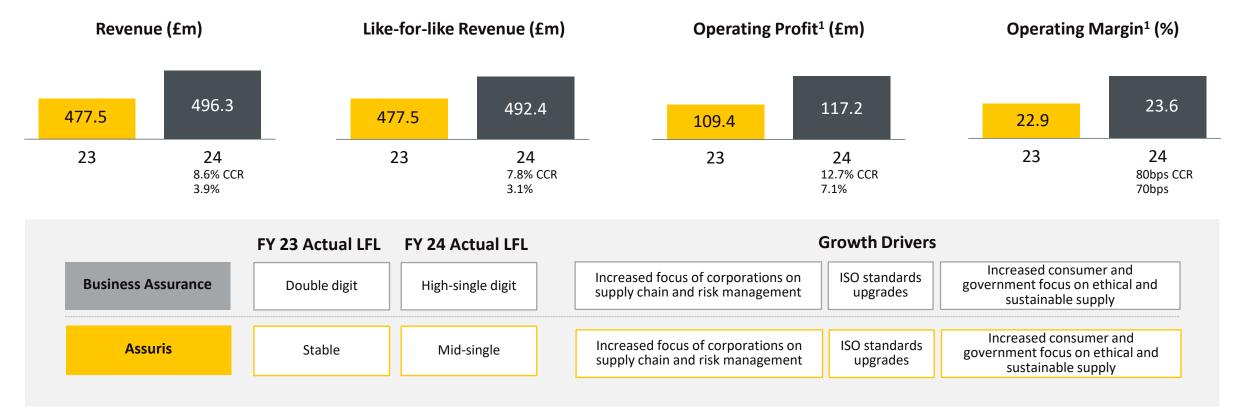




FY25 OUTLOOK: MID-SINGLE DIGIT LFL REVENUE GROWTH AT CONSTANT CURRENCY

### HIGH-SINGLE DIGIT LFL GROWTH IN CORPORATE ASSURANCE





Note: (1) Adjusted, before separately disclosed items

MARGIN ACCRETIVE INNOVATION

intertek inform

intertek

Chemy's

Engage Conference

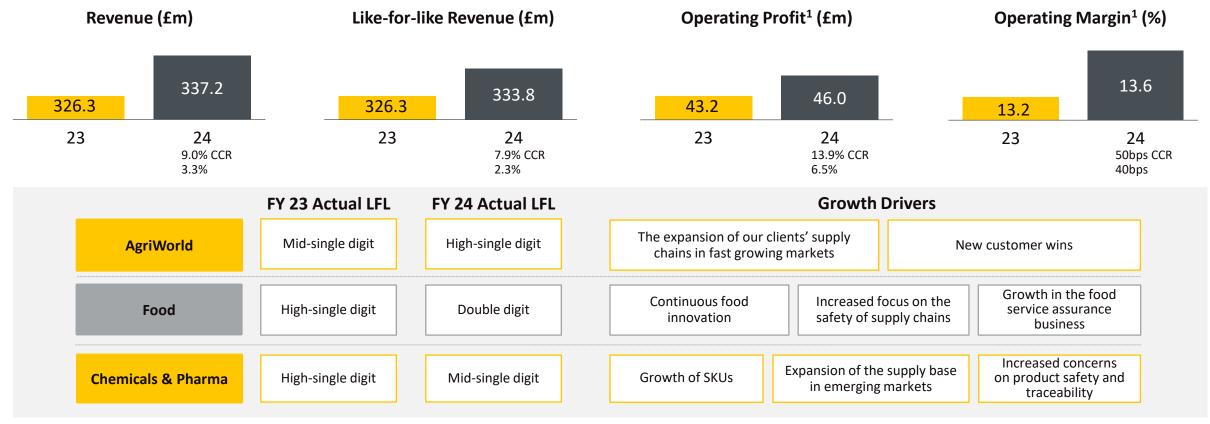


Supporting EUDR compliance for key commodities

FY25 OUTLOOK: HIGH-SINGLE DIGIT LFL REVENUE GROWTH AT CONSTANT CURRENCY

### HIGH-SINGLE DIGIT LFL GROWTH IN HEALTH AND SAFETY





Note: (1) Adjusted, before separately disclosed items

MARGIN ACCRETIVE INNOVATION

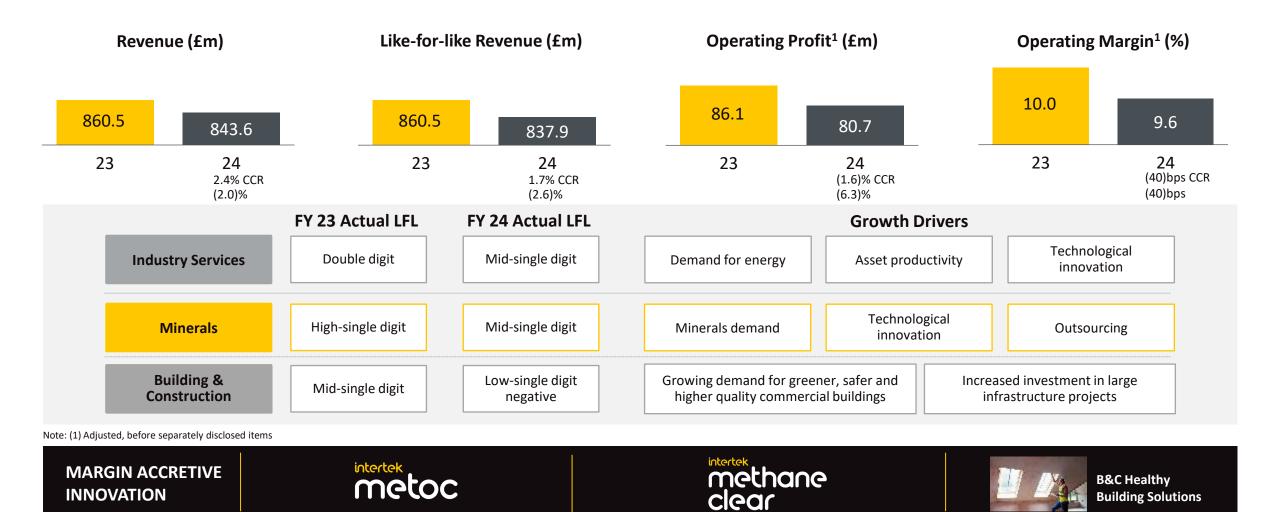




FY25 OUTLOOK: MID-SINGLE DIGIT LFL REVENUE GROWTH AT CONSTANT CURRENCY

## LOW-SINGLE DIGIT LFL GROWTH IN INDUSTRY AND INFRASTRUCTURE





FY25 OUTLOOK: MID-SINGLE DIGIT LFL REVENUE GROWTH AT CONSTANT CURRENCY

metoc

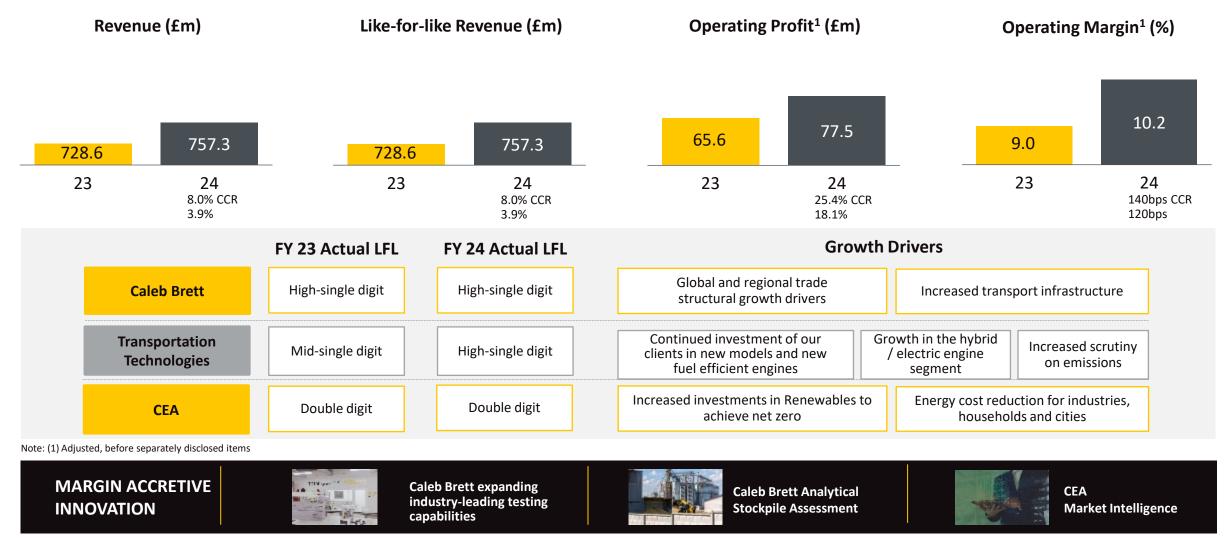
**INNOVATION** 

**B&C Healthy** 

**Building Solutions** 

## HIGH-SINGLE DIGIT LFL GROWTH IN WORLD OF ENERGY





FY25 OUTLOOK: MID-SINGLE DIGIT LFL REVENUE GROWTH AT CONSTANT CURRENCY



## **AAA STRATEGY IN ACTION**



**March 2024** 

Faster growth for our ATIC solutions

Significant margin accretion potential

Proven high quality Earnings model

August 2024

Investing in our Global ATIC Capability

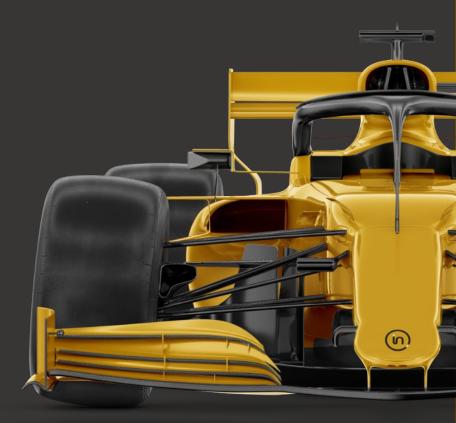
Sustainability is the movement of our time

Building a Tek-based Advantage **March 2025** 

Bigger ATIC opportunity with China+1

AAA is about being the best everyday

Significant Value
Growth
Opportunity



## CHINA EXPORTS WILL CONTINUE TO GROW LEVERAGING ITS MANUFACTURING EXCELLENCE COMPETITIVE ADVANTAGE





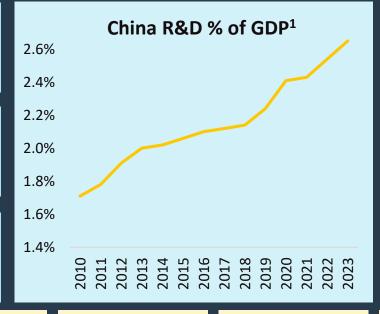
Highly integrated and efficient supply chains

#### Skilled and Flexible Workforce

Expertise in large-scale production, quality control & process optimization

#### **Strong Export Capabilities**

Scale ports and transportation capability to support growth in export



Long-run expansion into new industries with higher value add

Depth and breadth of manufacturing expertise

Increasingly innovative and with world class sustainability offerings

China Exports <sup>2</sup>	Total	USA	LATAM	APAC	EU & UK	Africa
CAGR % 2000 - 2024	+12%	+10%	+16%	+12%	+12%	+16%

## **BIGGER ATIC OPPORTUNITY WITH CHINA+1**

Bigger ATIC opportunity with China+1

Our strategy is to anticipate the structural changes of our Clients and invest in our global ATIC capability

China +1, nearshoring and onshoring will make the ATIC pie bigger

China +1, will benefit primarily the APAC and Americas regions where we deliver 73% of our revenue

More products/SKUs to test / certify and more factories to audit / inspect

## ASIA PAC AND AMERICAS WILL BENEFIT FROM CHINA+1



85% of Global Investment<sup>1</sup>

Asia Pac 44% Americas 41% 48% of Global Trade<sup>2</sup>



68% of Global Manufacturing<sup>3</sup>



Asia Pac FDI Inflows 00–23 CAGR +6%<sup>1</sup> USA the largest market for FDI inflows in the world, with 23.3% in 2023<sup>1</sup>

Manufacturing & Logistics strength of Asia reinforce regional position

USA the largest consumer market in the world

Large, skilled and flexible workforces across Asia and underpinned by government policy

USA strength in high value add industries, inc. Technology, Energy, Pharma & Aero/Defence

China and USA the leading investors into Asia

by consumer strength, tech leadership and policy (e.g. IRA)

China +1, an Intra regional expansion opportunity

Americas strength in energy is enabling this to become source of export growth

Interconnectedness
of supply chains
across Asia creates a
high barrier to
replicate

Energy cost advantage a benefit to NAM producers

## 35% OF INTERTEK REVENUE DELIVERED IN APAC

Bigger ATIC opportunity with China+1

No. Employees 21k

No. Countries 22

No. Sites **182** 

FY24 Rev £1.2bn





Environmental Lab Performance Chambers Jakarta, Indonesia Seoul, Korea



Malaysia Technical Centre Port Klang, Malaysia



Hardlines Lab Gurgaon, India



Softlines Lab Tirupur, India



Singapore Technical Centre Singapore



Furniture Lab Haining, China



Chemical Lab Zhuhai, China



Softlines Lab Mumbai, India



Caleb Brett Lab Mumbai, India



Softlines Lab Dhaka, Bangladesh



Airbag Testing Lab Shanghai, China



Curtain Wall Test Lab Shanghai, China



Central Material Lab Shanghai, China

## 39% OF INTERTEK REVENUE DELIVERED IN THE AMERICAS

Bigger ATIC opportunity with China+1

No. Employees 11k

No. Countries 26

No. Sites **247** 

FY24 Rev £1.3bn

FY24 YoY Rev +5.9%<sup>1</sup>



Softlines Lab
Guatemala City, Guatemala



JLA Brasil Sao Paulo, Brazil



Sustainability Lab Mexico City, Mexico



Caleb Brett Lab Lima, Peru



Caleb Brett Lab Bogota, Colombia



York B&C Lab Pennsylvania, USA



Battery Lab Cortland, NY USA



3m EMC chamber Menlo Park, California, USA



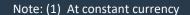
Boxborough Electrical Lab Massachusetts, USA



Lake Forest Lab California, USA



Base Met Labs Kamloops, Canada





Being the best for every stakeholder.

All the time.



AAA is about being the best everyday

## **OUR SCIENCE-BASED CUSTOMER EXCELLENCE TQA ADVANTAGE**

AAA is about being the best everyday

Unique value proposition with Risk-based Quality Assurance ATIC offering

State-of-the-art
operations with
world-class
operating processes

Attracting the best from leading universities and providing unlimited opportunities

Investing in pioneering innovations with Tek-based solutions

24/7 quality assurance monitoring

6000+ customer interviews a month

## **OUR UNIQUE TQA VALUE PROPOSITION DELIVERS**

## A SUPERIOR CUSTOMER SERVICE

AAA is about being the best everyday

CUSTOMERS EXPECT MORE THAN TIC TO MANAGE THE RISK IN THEIR COMPLEX SOURCING AND DISTRIBUTION OPERATIONS

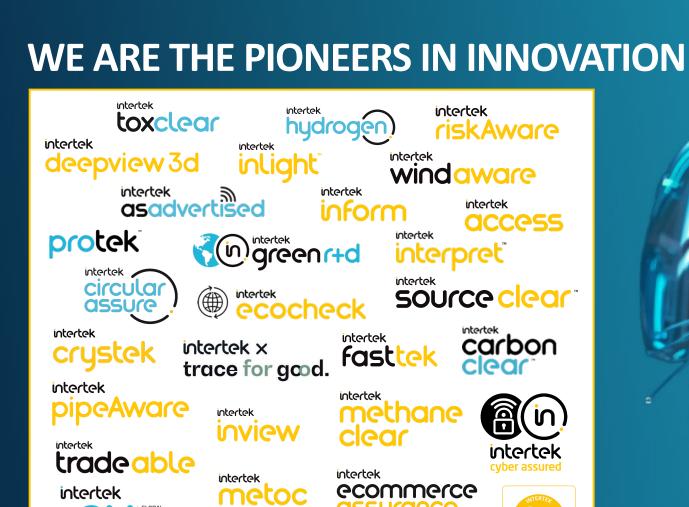


Assurance ensures our customers identify and mitigate the intrinsic risk in their operations, supply chain and quality management systems

Testing is evaluating how products and services meet and exceed quality, safety, sustainability and performance standards

Inspection is validating the specifications, value and safety of raw materials, products and assets

Certification is certifying that products and services meet trusted standards



intertek greenr+d

honeytrace icare

MAISON

carbonzero



TOTAL SUSTAINABILITY

AAA is about being the best

## **INVESTING IN STATE OF THE ART OPERATIONS**

**AAA** is about being the best everyday



EV Centre of Excellence



Maison Centre of Excellence







**Electrification Centre of Excellence** Plymouth, US



Caleb Brett Jet Fuel lab O'ahu, Hawaii



Minerals Centre of Excellence Perth, Australia



Caleb Brett Biofuels lab New Plymouth, New Zealand

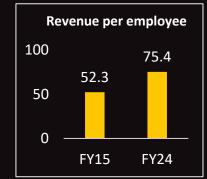
## HIGH PERFORMANCE ORGANISATION

AAA is about being the best everyday

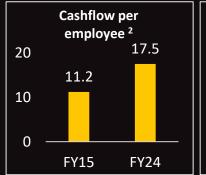


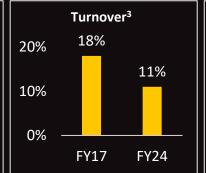


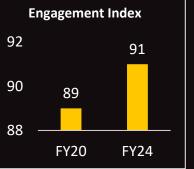












## SUSTAINABILITY EXCELLENCE IN ACTION

AAA is about being the best everyday

#### End-to-end systemic sustainability approach



People & Culture

Fully engaged employees in safe working environments

Employee engagement index of 91

11.2% employee turnover

#### **Customers**

Ensure our customers can operate safely and sustainably

400,000+ customers

>6k NPS interviews each month

**Environment** 

Decarbonise by 2050

CO<sub>2</sub>e emissions<sup>1</sup>

23-24: -17% 19-24: -47%

Increased investment in renewable energy

**Communities** 

Create positive impacts in our communities

Our employees participated in 240+ community projects focused on education, community and environment

17,299 hours volunteered

## PROVEN HIGH QUALITY CASH COMPOUNDER EARNINGS MODEL



Financial performance metrics <sup>1</sup>	2014 <sup>2</sup>	2024	14-24 Chg
Revenue	£2,093m	£3,393m	62.1%
Operating Profit	£324.4m	£590.1m	81.9%
Operating Margin	15.5%	17.4%	190bps
Diluted earnings per share	132.1p	240.6p	82.1%
Dividend	49.1p	156.5p	218.7%
Adjusted Cash Generated from Operations	403.7	789.2	95.5%
ROIC	16.3%	22.4%	610bps

### Intertek competitive advantage



### HIGHER DEMAND FOR INTERTEK ATIC SOLUTIONS

Significant **Value Growth Opportunity** 

HIGHER INVESTMENTS IN **SAFER SUPPLY** 

**HIGHER INVESTMENTS IN INNOVATION** 

STEP CHANGE IN SUSTAINABILITY

HIGHER GROWTH IN THE **WORLD OF ENERGY** 

**INCREASE IN NEW CLIENTS** 

Better, safer and more Sustainable businesses + sustainable products

Softlines, Hardlines, Electrical & CW, GTS

Growth in Brands, SKUs & ecommerce

**Consumer Products** 

- Regulation
- Sustainability
- Technology
- Growing middle classes

**Corporate Assurance** 

more resilient supply chains

Business Assurance, Assuris

- Sustainability
- Supply chain resilience
- **Enterprise Cyber-security**
- People Assurance
- Regulatory Assurance

Health & Safety

Healthier, safer and sustainable lives

Agri, Food, Chemicals & Pharma

- Healthier Foods
- Growing populations
- Sustainable food sourcing
- Regulations
- New molecules

Industry & Infrastructure

Better, safer and greener infrastructure

Industry Services, Minerals, Building & Construction

- **Energy consumption**
- **Energy transition**
- Population growth
- Infrastructure investment
- Greener buildings

World of Energy

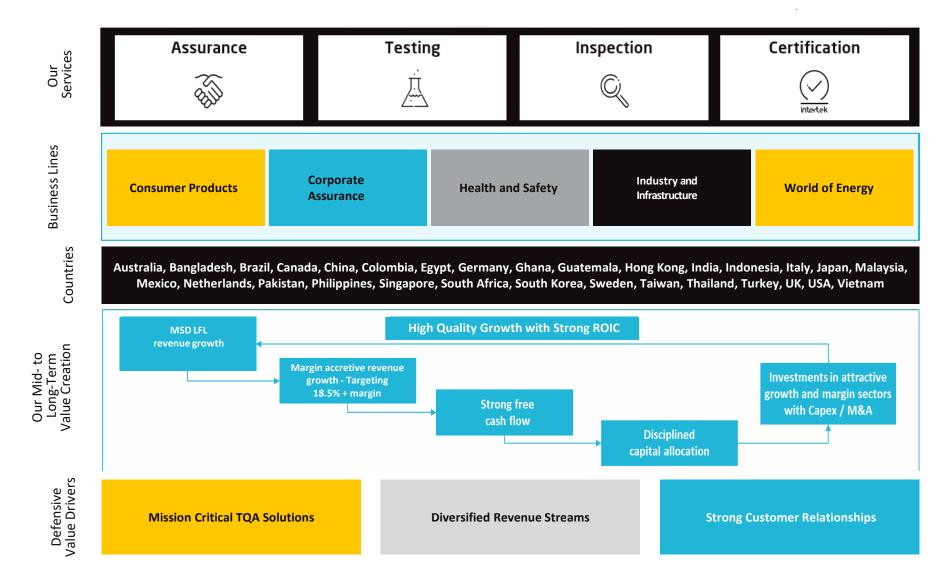
Better and greener fuels and renewable energy

Caleb Brett, Transportation Technologies, CEA

- Renewable energy
- Energy consumption
- Population Growth & social mobility
- EV/Hybrid
- Greener fuels

## HIGH QUALITY GROWTH PORTFOLIO





# HIGH QUALITY RETURNS UNDERPINNED BY HIGH QUALITY INCENTIVES

Significant
Value Growth
Opportunity

#### **REMUNERATION SYSTEM**

## BASE PAY + BENEFITS + ANNUAL INCENTIVE

[Aligned With Management Scheme]

## BASE PAY + BENEFITS + ANNUAL INCENTIVE

[Based On Management Scheme + Deferred Share Award For ~600 Leaders]

BASE PAY + BENEFITS +
ANNUAL INCENTIVE

[Based On Management Scheme]

LTIP

LOCAL TEAMS AND OPERATIONS

IN COUNTRY BUSINESS
LINE LEADERSHIP

SENIOR TEAM ~ 100 PEOPLE

#### **METRICS FOR TARGET SETTING**

- 70% REVENUE + OPERATING PROFIT
- 15% ROIC
- 15% ESG
- 70% REVENUE + OPERATING PROFIT
- 15% ROIC
- 15% ESG
- 70% REVENUE + OPERATING PROFIT
- 15% ROIC
- 15% ESG
- 33% EPS
- 33% CUMULATIVE CASH FLOW
- 33% ROIC

## SIGNIFICANT VALUE GROWTH OPPORTUNITY

Significant
Value Growth
Opportunity



### **NEW MEDIUM-TERM MARGIN TARGET OF 18.5%+**



#### SIGNIFICANT MARGIN ACCRETION POTENTIAL

Margin Drivers

Portfolio/volumeprice-mix management

Operating leverage

Variable cost productivity improvement

Fixed cost reduction

Margin accretive investments/innovations

Margin Enablers

Daily / weekly / monthly performance management

Best in class benchmarking

Pricing discipline

Accretive capital allocation

Short / long-term incentives



## **ACCRETIVE DISCIPLINED CAPITAL ALLOCATION**

Significant
Value Growth
Opportunity

01

Capex and working capital investment to support organic growth (target c.5% of revenue in capex)

02

Sustainable shareholder returns through payment of progressive dividends based on a target payout ratio of c.65%

03

M&A focused on strong growth and margin prospects in businesses with leading market positions or in new attractive growth areas, geographies or services

POWERSON TO A CHARGE STREET HAS BEEN DISCOUNT.

04

Leverage target of 1.3-1.8x Net financial debt/EBITDA (IFRS 16) with potential to return excess capital to shareholders, always subject to organic/inorganic capital requirements and prevailing macro environment

**2024 CAPEX** 

INVESTED £135M 4.0% OF REVENUE

**2024 DIVIDEND** 

40.1% INCREASE IN DIVIDEND TO 156.5p

2024 M&A

BASE MET LABS ACQUIRED

**2024 LEVERAGE** YEAR END LEVERAGE OF 0.7X

**INITIAL £350M SHARE BUYBACK** 



## **ROBUST 2025 OUTLOOK**

MSD LFL Revenue growth at CCY

Consumer Products: MSD

Corporate Assurance: HSD

Health and Safety: MSD

Industry and Infrastructure: MSD

World of Energy: MSD

Margin progression year-on-year

Strong free cash flow

Capex: £135-145m

Financial net debt: £470-520m1





